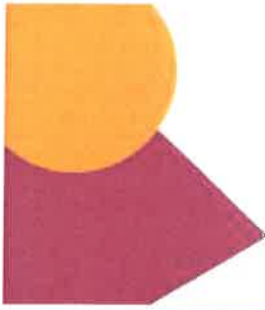




Annual Report 2021/22

Volunteering North Queensland Inc.

Volunteering North Queensland is committed and passionate to champion a community rich in volunteers.



Agenda

2022 Annual General Meeting

Meeting Date: Wednesday, 12th October 2022 - 6:00 - 7:30 pm
Location: Townsville Stadium, Murray Sporting Complex, Annandale

“VNQ proudly advocates inclusion and diversity in the community through training, functions, activities, and engagement. We value, and are strengthened by, our diverse abilities and cultures and supports our youth, elderly and indigenous communities.”

Meeting Open & Welcome:

1. Attendance (including Proxies):
2. Apologies:
3. Confirmation of Previous AGM Minutes:
 - 2021-22 AGM minutes, held on 10th November 2021
4. Business arising from Previous Meeting
5. Presentation of reports:
 - *President's Report*
 - *Treasurer's Report*
 - *Manager's Report*
 - *Volunteering Advocacy Update – Cr Margie Ryder*
6. Special Resolutions
 - 6.1. Closing down of the Incorporated Association (Volunteering North Queensland INC.)
 - 6.2. Decision regarding the dispersal of Volunteering North Queensland Assets
7. 2021/22 Management Committee to Vacate Positions
8. Election of 2022/23 Management Committee
9. Appointment of 2022/23 Auditor
10. General Business

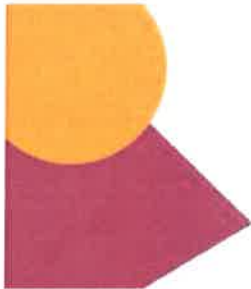
Meeting Closed:

.....
These minutes are a true recollection of the meeting held on this date:

Signed:

Dated:

President or Secretary



Minutes

2021 Annual General Meeting

Meeting Date: 10th November 2021

Location: Townsville Stadium, Murray Sporting Complex, Annandale

"VNQ proudly advocates inclusion and diversity in the community through training, functions, activities, and engagement. We value, and are strengthened by, our diverse abilities and cultures and supports our youth, elderly and indigenous communities."

MEETING OPENED: 4:37pm (Margie Ryder)

1. Attendance

Jacqui Bekker

Cr Sue Blom

Jenny Bowmer

Cr Fran O'Callaghan

Nanette Radeck

Bobbi Robertson

Josie Romanelli

Patricia Ross

Moved: Gerard Byrne

Ernest Bunt

Narelle Burns

James Byrne

Robyn Edwards

Trayeden Fulmer

Janice Holliday

John Holliday

Matthew Horsfall

Seconded: Jacqui Bekker

Emily Sehu

Anne Ryan

Margie Ryder

Denise Soars

Maurie Soars

Matthew Horsfall

Johanna Kodatie

Gerard Byrne (MC)

2. Apologies

Michelle Sawtell, Di Newell, Erin Kiernan, Regan Brosnan

Moved: Margie Ryder

Seconded: Trayeden Fulmer

3. Confirmation of previous AGM minutes

Meeting Minutes – 1st October 2020 – TAFE Townsville Campus

Moved: Trayeden Fulmer

Seconded: Patricia Ross

4. President's Report

Delivered by 2021 Volunteering North Queensland President – Margie Ryder

5. Financial & Audited Reports

Presented by 2021 VNQ Treasurer – Ernie Bunt

The Treasurer moves the audited financial report be adopted

Moved: Ernie Bunt

Seconded: Patricia Ross

6. Financial & Audited Reports

Presented by 2021 VNQ Treasurer – Ernie Bunt

The Treasurer moves the audited financial report be adopted

Moved: Ernie Bunt

Seconded: Patricia Ross

7. Vacation of Elected Office Bearers - 2021

The 2021 VNQ Management Committee have vacated their positions from the management Committee

8. Election of 2022 Office Bearers & Management Committee

Position	Name
President	Emily Sehu
Vice-President & Secretary	Trayeden Fulmer
Treasurer	Ernie Bunt
Management Committee	Margie Ryder Jacqui Bakker Josefina Romanelli Regan Brosnan Michelle Sawtell Di Newell

All nominations were not challenged

Moved: Gerard Byrne

Seconded: Patricia Ross

All present were in favor, Office Bearers and Management Committee were elected for the 2022 year

9. Election of 2021/22 Auditor

Peter Dadic Accountants has been elected as the Volunteering North Queensland for the financial year of 2021/22

Moved: Ernie Bunt

Seconded: Margie Ryder

10. General Business

NIL General Business

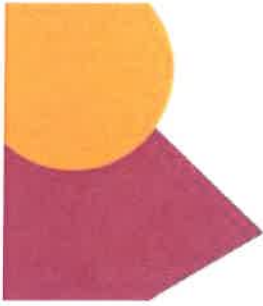
Meeting Closed: 5:04pm (Emily Sehu)

These minutes are a true recollection of the meeting held on this date

Signed:

Dated:

President/Secretary



President's Report

Emily Sehu, President



I reflect on the year that has been in the life of Volunteering North Queensland, I am truly proud of what we have achieved in the space of a year -one with great financial uncertainty.

I started my term as president pondering the direction and financial sustainability of VNQ by asking the basic questions of what is our core business? Is it still needed in the community? If so, who is funding us to keep delivering it?

In asking these questions, the new Management Committee made it our priority to review and refresh our Strategic Plan. This is to ensure the compass of VNQ is calibrated and that every effort that we make is strategically aligned to where we want to be going into the future.

Whilst developing that clarity and setting the direction of VNQ, we continued to deliver our volunteer referral services to community organisations, provide resources and training opportunities to the community, and provide support to our corporate partners in delivering their corporate social responsibility programs.

I am proud to present the highlights of our year:

1. We successfully delivered on the 2021/2022 Volunteer Management Activity Transition Funding project. Our deliverables under the funding were in alignment with our strategic plan and the Activity Requirements.
2. We developed and launched a new website. Apart from being something we have wanted to do for a while, it also represents another step towards our organisational online preparedness. We already have feedback that the website is more user friendly, and this platform can be further developed to provide online resources, training and tools for volunteering involving organisations.
3. We delivered free community training and workshops supported by the Townsville City Council under the Strengthening Townsville initiative.
4. We saw an increase in the uptake of volunteer referral service packages by our members;
5. We have reviewed and rationalised our operational expenses to the best of our ability; and
6. The icing on the cake is the successful delivery of the inaugural VNQ Conference and Awards in May this year. This event, as many in this room would know, was born out of the vision and passion of Cr Margie Ryder, our immediate past president and a long-term VNQ advocate and supporter. The event would not have been possible without the amazing work and dedication of Cr Ryder; Julie Payten, Sponsorship and Event Manager; Erin Kiernan, immediate past Manager of VNQ; and Cayley Downey in her capacity as the Training and Stakeholder Engagement Officer.

The immediate past Management Committee took the risk to invest in the hosting of the Conference and Award and we believe that it had paid off and met the operational objectives of:

- (a) establishing a potential future income stream for VNQ;
- (b) raise the profile of VNQ; and
- (c) addressing the key deliverables of the Volunteer Management Activity Funding.

More importantly, I think it achieved the five event pillars of:

- REFRESHING people wholistically through building connections;
- RESTORING vision and hope for the future through keynote speakers;
- RE-EQUIPPING with practical tools and new skills to ease the workload;
- REVITALISING volunteers to strengthen their capacity for social impact; and
- REWARDING through the Volunteering North Queensland Volunteer of the Year Awards.

Of all these major achievements of the year, I am most proud of the focus of the VNQ team in the continued development of future options and opportunities for VNQ through connections and networks made with:

- a. not for profit organisations in Townsville. It excites me that there are so many opportunities for collaboration to better serve our community;
- b. Corporate sponsors to support volunteering efforts through their corporate social responsibility programs;
- c. Referral members to support their needs by matching volunteers to their efforts;
- d. Volunteers in Townsville, to support their volunteering endeavours; and
- e. Volunteers from the surrounding regions, to support their volunteering resource needs.

All these achievements would not have been possible without:

- The paid staff

Erin Kiernan, immediate past Manager of VNQ. Erin joined us about the same time the Management Committee came into office. We thank her for her leadership and tenacity to steer us through uncertain times; and Cayley Downey, our Training and Stakeholder Engagement Officer and now acting Manager. The Management Committee thank you for your hard work, passion, vision, and many, many volunteer hours that you have put in for VNQ.

Sarah Byrne, our bookkeeper. No financial reporting request is too hard; and James Byrne, our administrative assistant. Thank you for the important roles you play for VNQ.

- The volunteer staff

Special mention of Carole, Denise, and Deanne -thank you for your unwavering support of VNQ and its cause. Thank you also for the frank feedback and advice for those of us that do not have as much experience and knowledge of the day-to-day operations in the office.

- Volunteers that have so generously given of their time and skills to invest in VNQ including: Mike Chiodo, ex-CEO of Townsville City Council; and Stacey Gibson, ex General Manager Community Engagement and Media and Principal Tourism & Population Townsville City Council. Mike and Stacey gave us their time and experience in recalibrating our organisational compass and mentoring us in that journey.
- To my fellow Management Committee members, thank you for the skills you brought to the table, your commitment to the cause of VNQ and to our city. Special mention to Margie, for trusting me to take the reins last year in order for you to do what you are best at...stirring the pot! Thank you for bouncing back and your continued passion to advocate on behalf of VNQ and the volunteering sector in Australia more broadly. On behalf of VNQ, our city and all volunteers out there, I say a big thank you.

So, where to from here?

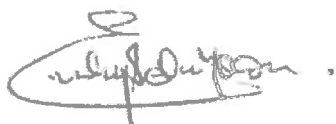
Over the year, we have worked hard to source operational funding to build VNQ and continue to provide better service to our community. We have not been successful.

In ensuring good governance, we have closely monitored the financial position of VNQ and ensured that we have factored in finances and time for VNQ to properly pay off its debts, discharged all its obligations under grants and other funding arrangements, and wind up the association. Based on the projection a few months back, it will be prudent for all affairs to be tidied up by the end of this year.

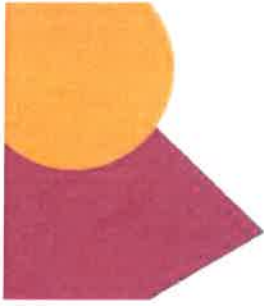
The decision of voluntarily winding up the association is not one to be made by the Management Committee but by you, its members. We have therefore done the responsible thing to put it to you at this AGM to decide on the Special Resolutions set in the agenda. We will open the floor during that agenda item for you to ask the questions or discuss what the special resolutions mean and what are your options, if any.

Lastly, I stood before you, as I was elected as president of VNQ last year, acknowledging that I may not have all the skills or answers but pledging my commitment to give my best. I thank you for the opportunity and I can put my hand on my heart to say that I have at least steered the organisation through the year, kept it focussed on the need to build the core business while delivering on the various projects funded by grants and ensured good governance in doing so.

My personal takeaway from this year - I have seen the heart, passion, tenacity, resilience, and selflessness of people involved in VNQ. Thank you for this great life lesson.

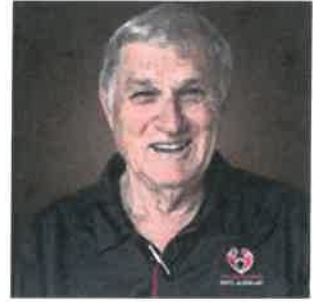
A handwritten signature in black ink, appearing to read 'Emily Sehu', with a large, stylized flourish underneath.

Emily Sehu
President
Volunteering North Queensland



Treasurer's Report

Ernie Bunt, Treasurer



From a treasury point of view 2021/22 was a challenging year.

Due to a number of factors, we were constantly amending the July Budget we started with so that hopefully we would be able to make realistic comparisons on a monthly basis of our performance.

This was because we were unable to set a final budget which included the Volunteer Conference until much later in the year, after a number of tries, than anticipated. A number of the organizations which had promised support took some time to confirm, and the grants we were after took longer to come through than expected.

Had we simply used the budget we started the financial year with we would have had major variations in both income and expenditure making it difficult to get a true picture month on month.

We had been hopeful that we would generate some recurring income from the Volunteer Conference which would have helped towards generating the ongoing income we needed to enable us to continue to offer the service we provide beyond our current finances.

This unfortunately hasn't occurred so we find ourselves in the current situation where we can only confidently expect to be able to operate until the end of the year.

Some of the Grant money was for Delivery only, that is there was no organizational money which meant we had to fund the operation from other sources putting further strain on our resources.

The Conference itself was on Budget and ran at a break-even position, the additional ticket \$21 sales we had budgeted for unfortunately didn't happen.

Had this happen the year's loss of \$21K would have been a surplus of \$13K. While income for the year at \$303,568 was well in excess of our budgets in recent years expenditure at \$329,430 was likewise higher resulting in a loss of \$21K, primarily because of the shortfall in ticket sales as mentioned above. This is a paper loss because it is based on expected income, which didn't eventuate, without any cost input.

Expenses in general were aligned with the Budget due to tight fiscal control. There were the usual unexpected increases in service supplies but these were off-set by savings elsewhere.

My thanks to all those who worked so hard to deliver this result. While less than what we might have hoped for the Conference, which involved a lot of hard work on the financial front, was a reasonable success and lifted our profile in the Region enormously.

VOLUNTEERING NORTH QUEENSLAND INC

FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

- Statement of Profit or Loss
- Statement of Financial Position
- Notes to the Financial Statements
- Statement by Members of the Committee
- Independent Audit Report

PETER DADIC ACCOUNTANT
41 SHERRIFF STREET
HERMIT PARK QLD 4812
PHONE: 4779 8899

VOLUNTEERING NORTH QUEENSLAND INC

ABN 89 493 383 445

STATEMENT OF PROFIT OR LOSS
FOR THE YEAR ENDED 30 JUNE 2022

<u>2021</u>		<u>2022</u>
\$		\$
	Income	
13744	Cash Flow Boost	0
0	Sponsorships	67346
8683	Membership Fees	0
1326	Interest Received	267
182176	Grants	208435
2819	Other Income	0
<u>0</u>	Ticket Sales	<u>13727</u>
208748		289775
	Expenditure	
832	Accounting Fees	0
1811	Advertising & Marketing	10600
2000	Audit Fees	2000
1575	Bad Debts	71
148	Bank Fees	149
1608	Catering	23679
3022	Computer Expenses	5953
1675	Depreciation, Amortisation & Impairments	1173
0	Events	14734
2106	Insurance	3482
0	Professional Services	27587
77	Professional Development	120
2240	Printing and Stationary	2267
(3999)	Provision for Annual Leave	1246
21175	Refunds Re Volunteering Conference	0
37758	Rent Expenses	32632
322	Repairs & Maintenance	4
124851	Salaries	133477
230	Small Equipment	0
791	Subscriptions & Software	542
1082	Sundry Expenses	2419
10928	Superannuation Contributions	13604
2892	Telephone & Internet	2935
19050	Training & Development Expenses	31691
0	Travel & Accommodation	4164
663	Volunteers Expenses	460
0	Website Development	9970
<u>534</u>	Workers Compensation Insurance	<u>644</u>
233371		325603
(24623)	Net Profit (Loss)	(35828)

164781 Retained Profit at the beginning of the Financial Year 140158

140158 Retained Profit at the end of the Financial Year 104330

VOLUNTEERING NORTH QUEENSLAND INC
ABN 89 493 383 445
STATEMENT OF FINANCIAL POSITION
FOR THE YEAR ENDED 30 JUNE 2022

<u>2021</u> \$		Note	<u>2022</u> \$
	Assets		
	Current Assets		
184517	Cash and Cash Equivalents	3	117865
<u>4810</u>	Trade and Other Receivables	4	<u>20651</u>
189327	Total Current Assets		138516
	Non-Current Assets		
<u>3910</u>	Plant and Equipment	5	<u>2737</u>
3910	Total Non-Current Assets		2737
193237	Total Assets		141253
	Liabilities		
	Current Assets		
48967	Trade and Other Payables	6	31565
<u>4112</u>	Employee Benefits	7	<u>5358</u>
53079	Total Current Liabilities		36923
53079	Total Liabilities		36923
140158	Net Assets		104380
	Members' Funds		
<u>140158</u>	Accumulated Surplus		<u>104330</u>
140158	Total Members' Equity		104330

VOLUNTEERING NORTH QUEENSLAND INC
ABN 89 493 383 445
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

1 Summary of Significant Accounting Policies

The principal accounting policies adopted in the preparation of the financial statement are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Basis of Preparation

In the officer's opinion, the incorporated association is not a reporting entity because there are no users dependent on general financial statements.

These are special purpose financial statements that have been prepared for the purpose of complying with the *Associations Incorporation Act (Qld) 1981* and associated regulations. The officers have determined that the accounting policies adopted are appropriate to meet the needs of the members of Volunteering North Queensland Incorporated.

These financial statements have been prepared in accordance with the recognition and measurement requirements specified by the Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') and the disclosure requirements of AASB 1031 'Materiality', 1048 'Interpretation of Standards' and AASB 1054 'Australian Additional Disclosures', as appropriate for not-for-profit oriented entities.

Historical Cost Convention

The financial statements have been prepared under the historical cost convention.

Critical Accounting Estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the incorporated association's accounting policies. The area involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in Note 2.

(a) Current and Non-Current Classification

Assets and Liabilities are presented in the statement of financial position based on current and non-current classification.

An asset is current when: it is expected to be realised or intended to be sold or consumed in normal operating cycle; it is held primarily for the purpose of trading; it is expected to be realised within twelve months after the reporting period; or the asset is cash or cash equivalent unless restricted from being exchanged or used to settle a liability for at least twelve months after the reporting period. All other assets are classified as non-current.

A liability is current when: it is expected to be settled in normal operation cycle; it is held primarily for the purpose of trading; it is due to be settled within twelve months after the reporting period; or there is no unconditional right to differ the settlement of the liability for at least twelve months after the reporting period. All other liabilities are classified as non-currents.

(b) Trade and Other Receivables

Other receivables are recognised at amortised cost, less any provision for impairment.

(c) Cash and Cash Equivalents

Cash and Cash Equivalents include Cash on Hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less.

(d) Property, Plant and Equipment

Property, Plant and Equipment is carried at cost less, where applicable, any accumulated depreciation.

Depreciation is calculated on a straight-line basis to write off the net cost of each item of property, plant and equipment (excluding land) over their expected useful lives as follows:

Plant & Equipment	3-7 years
Office Equipment	3-5 years

The residual values, useful lives and depreciation methods are reviewed, and adjusted if appropriate, at each reporting date.

An item of property, plant and equipment is derecognised upon disposal or when there is no further economic benefit to the incorporated association. Gains and losses between the carrying amount and the disposal proceeds are taken to profit or loss.

(e) Employee Benefits

Short-term employee benefits

Liabilities for wages and salaries, including non-monetary benefits, annual leave and long service leave expected to be settled within twelve months of the reporting date are recognised in current liabilities in respect of employees' services up to the reporting date and are measured at the amounts expected to be paid when the liabilities are settled.

Other long-term employee benefits

The liability for annual leave and long service leave not expected to be settled within twelve months of the reporting date are recognised in non-current liabilities, provided there is an unconditional right to defer settlement of the liability. The liability is measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date. Consideration is given to expected future wage and salary levels, experience of employee departures and periods of service. Expected future payments are discounted using market yields at the reporting date on national government bonds with terms to maturity and currency that match, as closely as possible, the estimated future cash outflows.

(f) Trade and other payables

These amounts represent liabilities for goods and services provided to the incorporated association prior to the end of the financial year and which are unpaid. Due to their short-term nature they are measured at amortised cost and are not discounted. The amounts are unsecured and are usually paid within 30 days of recognition.

(g) Income Tax

At the incorporated association is a charitable institution in terms of subsection 50-5 of the Income Tax Assessment Act 1997, as amended, it is exempt from paying income tax.

(h) Revenue Recognition

Revenue is recognised when it is probable that the economic benefit will flow to the incorporated association and the revenue can be measured. Revenue is measured at the fair value of the consideration received or receivable.

Grant Revenue

Grants are recognised at their fair value where there is a reasonable assurance that the grant will be received and all attached conditions will be complied with.

Interest Revenue

Interest Revenue is recognised as interest accrues using the effective interest method. This is a method of calculating the amortised cost of a financial asset and allocating the interest income over the related period using the effective interest rate, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the net carrying amount of the financial asset.

(i) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the Statement of Financial Position are shown inclusive of GST.

2 Critical accounting judgements, estimates and assumptions

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts in the financial statements. Management continually evaluates its judgements and estimates in relation to assets, liabilities, contingent liabilities, revenue and expenses. Management bases its judgements, estimates and assumptions on historical experience and on other various factors, including expectations of future events, management believed to be reasonable under the circumstances. The resulting accounting judgements and estimates will seldom equal the related actual results. The judgments, estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities (refer to the respective notes) within the next financial year are discussed below.

Employee benefits provision

As discussed in Note 1, the liability for employee benefits expected to be settled more than twelve months from the reporting date are recognised and measured at the present value of the estimated future cash flows to be made in respect of all employees at the reporting date. In determining the present value of the liability, estimates of attribution rates and pay increases through promotion and inflation have been taken into account.

VOLUNTEERING NORTH QUEENSLAND INC
 ABN 89 493 383 445
 NOTES TO THE FINANCIAL STATEMENTS
 FOR THE YEAR ENDED 30 JUNE 2022

<u>2021</u>		<u>2022</u>
\$		\$
	3 Cash and Cash Equivalents	
<u>184517</u>	Cash at Bank	<u>117865</u>
184517	Total Cash and Cash Equivalents	117865
	4 Trade and Other Receivables	
	<i>Current</i>	
0	Trade Receivables	17066
<u>4810</u>	Prepayments	<u>3585</u>
4810	Total Current Trade and Other Receivables	20651
	5 Property, Plant and Equipment	
	<i>Plant and Equipment</i>	
86819	At Cost	86819
<u>(82909)</u>	Accumulated Depreciation	<u>(84082)</u>
3910	Total Plant and Equipment	2737
	6 Trade and Other Payables	
	<i>Current</i>	
3225	Superannuation Payable	3500
4916	PAYG Tax Payable	4690
4116	Trade Payables	6413
4419	Wages Payable	0
35075	Unexpended Grants	13793
<u>(2784)</u>	GST Tax Payable	<u>3169</u>
48967	Total Trade and Other Payables	31565
	7 Employee Benefits	
	<i>Current</i>	
<u>4112</u>	Annual Leave	<u>5358</u>
4112	Total Current Provision	5358
	8 Economic Dependence	

VOLUNTEERING NORTH QUEENSLAND INCORPORATED

STATEMENT BY MEMBERS OF THE COMMITTEE

The committee have determined that the association is not a reporting entity.

The committee have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the accounts.

In the opinion of the committee the financial statements as set out on pages attached.

1. Present fairly the financial position of the Volunteering North Queensland Incorporated as at 30 June 2022 and the results of the association for the year ended at that date.
2. At the date of this statement, there are reasonable grounds to believe that the Volunteering North Queensland Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

President



Treasurer



Dated this 10th day of OCTOBER 2022

PETER DADIC ACCOUNTANT

ACCOUNTING AND TAXATION SERVICES
REGISTERED TAX AGENTS

PETER DADIC (IPA)

41 Sherriff Street
HERMIT PARK...QLD...4812

Phone: (07) 4779 8899

INDEPENDENT AUDIT REPORT
TO THE MEMBERS OF
VOLUNTEERING NORTH QUEENSLAND INCORPORATED

Scope

I have audited the attached 'Special Purpose Financial Report' of the Volunteering North Queensland Incorporated for the year ended 30 June 2022

The special purpose financial report comprises the detailed statement of income and expenditure, balance sheet, accompanying notes to the financial statements, and the statement to the members of the committee for Volunteering North Queensland Incorporated, for the year ended 30 June 2022.

The committee of the association is responsible for the preparation and true and fair presentation of the financial report and have determined that the accounting policies used and described in Note 1 to the financial statements which for part of the financial report are consistent with the financial reporting requirements of the Associations Incorporation Act (Qld) 1981 and are appropriate to meet the needs of the members. This included responsibility for the maintenance of adequate accounting records and internal controls that are designed to prevent and detect fraud and error, and for the accounting policies and accounting estimates inherent in the financial report.

The special purpose financial report has been prepared for distribution to members for the purpose of fulfilling the committee's financial reporting requirements under the Associations Incorporation Act (Qld) 1981. I disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

Audit Opinion

I conducted an independent audit in order to express an opinion to the members of the association. My audit was conducted in accordance with Australian Auditing Standards, in order to provide reasonable assurance as to whether the financial report is free of material misstatement. The nature of an audit is influenced by factors such as the use of professional judgment, selective testing, the inherent limitations of internal control, and the availability of persuasive rather than conclusive evidence. Therefore, an audit cannot guarantee that all material misstatements have been detected.

I performed procedures to assess whether in all material respects the financial report presents fairly, in accordance with the accounting policies described in Note 1, so as to present a view which is consistent with my understanding of the association's financial position, and of its performance as presented by the results of its operations. These policies do not require the application of all Accounting Standards and other mandatory professional reporting requirements in Australia. No opinion is expressed as to whether the accounting policies used and describes in Note 1, are appropriate for the needs of the members.

I formed my audit opinion on the basis of these procedures, which included:

- examining, on a test basis, information to provide evidence supporting the amounts and disclosures in the financial report, and
- assessing the appropriateness of the accounting policies and disclosures used and the reasonableness of significant accounting estimates made by the committee.

While I considered the effectiveness of management's internal controls over financial reporting when determining the nature and extent of my procedures, my audit was not designed to provide assurance on internal controls.

Independence

In conducting my audit, I followed applicable independence requirements of Australian professional ethical pronouncements.

Qualification

It is not practical for the association to establish accounting controls over all sources of income prior to its receipt and accordingly it is not possible for my examination to extend beyond the amounts of income recorded in the accounting records of the association.

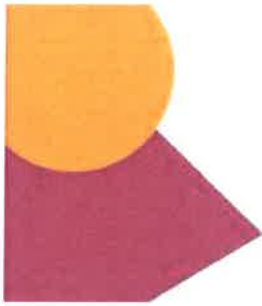
Qualified Audit Opinion

In my opinion, except for the limitations imposed by the foregoing, the financial report of Volunteering North Queensland Incorporated presents a true and fair view in accordance with the accounting policies described in Note 1 to the financial statements, of the financial position of Volunteering North Queensland Incorporated as at 30 June 2022 and the results of its operations for the year then ended.

Townsville 26 September 2022



D. P DADIC - IPA



Manager's Report

Cayley Downey, Acting Manager



The times, they are always a-changing. The funding ground supporting VNQ has been constantly moving. Day-to-day services though, remain the highest quality, by staying loyal to the strategy, purpose and our Member and Volunteer bases. The necessity for volunteers and the training and support for community organisations to succeed has not decreased whatsoever, in fact it is at an all-time high. It seems ludicrous that it is at this time, it is the most challenging to actually operate.

The roar of a community's voice is heard thanks to the hearts of volunteers. The reflection, image, spirit and values of a community is solely determined by the organisations within it. It is who we are and what's important to us. Volunteering is not an "act of service", it's an opportunity. An opportunity for residents, NFPs, small business, corporate and all levels of Government to invest themselves locally and make a difference. It's the most authentically inclusive, all ability and diversity embracing sector in our nation.

Despite VNQ's challenges, it's shown enormous resilience and has managed to achieve incredible outcomes this year. We've:

- Successfully completed delivery of 30 training workshops to over 400 attendees with amazing reviews and outcomes;
- Developed and launched a fantastic new, up to date, user friendly website;
- Continued to deliver matching services between organisations and volunteers which it's been doing for 30 years + with excellent placement and referral numbers and comparative to the centres a lot larger than ours; and
- Hosted the first of its kind Conference and Awards. There are no words to describe the gratitude and connections instilled in our volunteers over the weekend of the VNQCA. Not only for the Townsville district but, Ingham, the Burdekin, Charters Towers and along the Overlanders Way to Mount Isa. The community stories told and connections made are priceless and that investment will be valued for many years to come. I'd also like to take this opportunity to thank our Sponsorship Manager, Julie Payten, for her belief and contribution to this project. Julie not only raised VNQ's profile through awareness of its existing services, but she also developed corporate connections, opening the door to collaborative opportunities. Connections with enormous mutually beneficial potential.

All of this is only possible because of our own volunteers, admin staff and sub-contractors. I'll try not to get emotional, but without our very core volunteers Carole and Denise (assisted by Deanne and Jennifer), VNQ simply could not deliver any wins. You are very important to VNQ professionally and, me, personally. Thank you also to James who assists administratively, handles the front line of enquiry and undertakes any task given to him.

Finally, thank you to all of the Management Committee. Thanks for the relationships we have built and the trust that you have shown in me as Acting Manager and, for that matter, in every hat that I have worn at VNQ. Margie, your passionate advocating is inspiring. The experience, connections and lessons I have learnt are treasured by me and I hope every seed planted along the path, blossoms. Thank you.



2021 / 2022 Staff

Management Committee

President	Emily Sehu
Vice President	Trayeden Fulmer
Secretary	Trayeden Fulmer
Treasurer	Ernie Bunt
Members	Jacqui Bekker, Regan Brosnan, Di Newell, Josefina Romanelli, Michelle Sawtell

Employees & Contractors

Manager	Erin Kiernan / Cayley Downey
Training & Stakeholder Engagement	Cayley Downey
Sponsorship & Event Manager	Julie Payten
Administration Officer & Memberships	James Byrne
Bookkeeper	Sarah Byrne

Volunteers

Communications	Carole Hourston / Matthew Horsfall / Tony Jelusic
Memberships & Referral Officers	Denise Grainger / Jennifer Truloff / Deanne King / Vincent Chemmamprayil Varkey / Kerry Dean

2021 / 2022 Volunteering Member & Individual Stats Info

Total number of individuals assisted towards volunteering	770
Number of volunteers placed	132
Number of volunteers placed who identify as: Indigenous Australians; Culturally and Linguistically Diverse; Having a disability; Having a mental health issue; or Unemployed	59
Placement by age:	
55 plus Seniors	53
24 less Youth	36
Total listed positions available	1322
Member Organisations assisted	116

2021 / 2022 Training Workshop Topics / Expos & Totals

Training Topic	Participants Registered
Strategic Planning & Roadmap x 2	48
Understanding the Financials x 3	35
Speaking without Freaking	52
Media Marketing x 3	41
Deaf Awareness & Basic Auslan Signs x 3	89
Grant Writing - Original	35
Grant Writing – Next Level	45
Raising Cultural Diversity Awareness	42
Volunteering & Youth (TCC Built to Last)	15
Total	402
Engagements:	Connections
Community Networking (Various hosts – CIC, Brighter Lives, Energex Breakfast etc)	120
Seniors Expo	77
Disaster Ready Day	62
Celebrating VOLLIES @ Christmas	102
JCU Market Day	58
Flinders Street Library Display	Month of April
Thuringowa Library Display	Month of May
Mercy Presentations to Teachers & Students	60
Total	479 +



VOLUNTEERING
NORTH QUEENSLAND
CONFERENCE AND AWARDS

"BIG THANK YOU TO ALL THESE OUTSTANDING SPONSORS, GREAT TO SEE SOME COMPANIES I DEAL WITH DAILY IN THE MIX. ABSOLUTELY FANTASTIC, THANK YOU!"

**ANTHONY 'TONKA' TOHOLKE,
VOLUNTEER OF THE YEAR, AWARD RECIPIENT 2022**

Thank you!

Volunteering North Queensland has been working towards the dream of the inaugural Conference and Awards weekend for many years. With a vision to provide a weekend to revitalise grassroots volunteers who are the backbone of our communities; looking after NFP's, charities, events and sporting clubs. The Volunteering North Queensland Conference and Awards (VNQCA) was held on 27/28th May 2022 and consisted of 3 events. The weekend was centered around five pillars:

- Refreshing** – people holistically through building connection
- Restoring** – vision and hope for the future through keynote speakers
- Re-equipping** – with practical tools and new skills to ease the workload
- Revitalising** – volunteers to strengthen their capacity for social impact
- Rewarding** – through the North Queensland Volunteer of the Year Awards

There is no doubt, that the inaugural VNQCA well and truly exceeded the vision. Attendees across all 3 events networked, up-skilled; and built new connections.

One of the many highlights was the Volunteer of the Year awards evening where 17 finalists and 6 award recipients were recognised for their outstanding contribution to our region.

The inaugural VNQCA wouldn't have been possible without the support of our sponsors, the support of the VNQ Management Committee; and the hard work of our staff and volunteers to make this event happen.

Volunteering is fundamental to the continued prosperity of Queensland. Our industry is a vital force that fuels the economy, connects and enriches the lives of Queenslanders, builds social and cultural value, and protects the environment. Volunteering Queensland

THANK YOU!

Stay tuned for the 2023 plans.....

Yours in community,

THE VOLUNTEERING NORTH QUEENSLAND TEAM

ATTENDEES

Attendees from: Mount Isa, Cloncurry, Hughenden, Julia Creek, Richmond, Charters Towers, Brisbane, Sunshine Coast, Ingham, Burdekin and Townsville.



Mayoral Civic Reception

On Friday evening 27th May, the weekend began with an exquisite Civic Reception hosted by Mayor Jenny Hill. In support of National Volunteering week, Townsville City Council and VNQ thanked volunteers and organisations for their exceptional service. The evening included special guest, comedian Brad Manuel, whilst guests and sponsors, also enjoyed Jazz, drinks, and appetisers.



VNQ Conference

Held at Queensland Country Bank Stadium, on Saturday 28th May, the inaugural Volunteering Conference was a day to upskill and build capacity for volunteers and community leaders working in NFP's, community events, charities or sporting clubs.

Attendees were most impressed with the talent of local keynote speakers and facilitators.



Volunteer of the Year Awards Night

On the evening of the 28th May, the weekend concluded with the Volunteer of the Year Awards 2022, where Individuals and community leaders who enrich our North Queensland communities in Townsville, Burdekin, Charters Towers, Hinchinbrook, Palm Island and the Overlander's

Way were celebrated. 220 guests at Quayside Terminal enjoyed dinner, dancing and entertainment, along with the all-important announcement of the award finalists and recipients. With six volunteer award categories to be announced, the evening was filled with excitement, as guests

enjoyed the anticipation of the announcements. The awards were decided by an independent selection panel, narrowing down hundreds of nominations to just three finalists for each category; and from there to the final recipient of each award.





Social Media Campaign

CAMPAIGN PERIOD – 16TH MARCH 2022 - 25TH JUNE 2022

VNQ engaged the services of The Hunting House to assist with marketing design collateral and managing some social media, including Facebook, Instagram and LinkedIn.

INSTAGRAM

volunteeringnq

920
followers

45
total posts

1189
accounts reached
INCREASE OF 307.2%

top post



12
 136

key

- likes
- accounts reached
- promoted post

FACEBOOK

volunteering.n.queensland

2193
page likes

68
total posts

59745
reach
INCREASE OF 692.6%

top post



674
 15,445
 618

key

- post clicks
- reach
- engagement (includes likes, comments and shares)
- promoted post

LINKEDIN

volunteering-north-queensland

99
views

23
total posts

1220
impressions

top post



7
 154
 10

key

- reactions
- impressions
- clicks
- promoted post

Our Attendees Testimonials

Big congratulations to the team for delivering such a wonderful weekend for volunteers across North Queensland. I am sure they all went home very inspired and with lots of new ideas to put into practice moving forward.

Rebecca Alferez, Facilitator

What an absolutely brilliant evening at the first ever VNQ awards! I met some truly beautiful souls and am so inspired by the magnificent volunteers who go above and beyond for their communities. It was an honour to be selected as a representative of the Overlanders Way for my home town of Richmond and an absolute heart touching experience to be in the top 3 finalists for the Volunteer Of The Year Award. To my fellow nominee Tonka - Anthony Toholke, who took out the title, it was an absolute pleasure to meet you and your wonderful wife Ranita. I can wholeheartedly say it is extremely well deserved and an honour to have run beside you and Gloria. And of course to Margie Ryder and the team at Volunteering North Queensland for the phenomenal weekend. A truly inspiring, heartwarming event and I most certainly look forward to the next.

Charlie Jae Jones

Wow, what an incredible, action-packed, informative weekend. THANK YOU. I learnt so much, met so many awe-inspiring people, feel reinvigorated, re-energised and everything else you promised. Leigh Caldwell, Happy Feat Inc.

**Leigh Caldwell,
Happy Feat Inc.**

It really was so wonderful to be in a room full of volunteers who are committed to making the world a better place – so inspiring!

Anonymous

Great weekend, thank you so much for having us. We have learnt a lot & met some great people. This event means so much to us. It has given us a huge opportunity to bring what we have learnt back to the bush and opened up a new line of partnerships. The whole Isa crew thanks you all for all your hard work and generosity.

Ranita Toholke

Wonderful couple of days in Townsville for the Volunteer Awards. Congratulations to all the finalists and worthy winners, and big thanks to all the sponsors and organisers of this awesome event!! No win for me in the Volunteer Managers category (but honoured to be one of 3 finalists) but Tonka bringing back the gold for the Mount Isaans - Volunteer Of The Year...still a fantastic few days...drinks at Osk Bar and tapas and cocktails at Botaniq, picnic lunch on The Strand with family courtesy of Otto's, walk through Botanic Gardens...

Sherrie Tippurainen

Volunteering saved my life.

Tonka Anthony Toholke





VOLUNTEERING

NORTH QUEENSLAND

OUR CORPORATE PARTNERS

